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MAY - 5 2016

Public Service  
Commission

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554

In the Matter of	)	
	)	
Section 63.71 Application of	)	
AT&T Corp.	)	File No.
	)	
	)	
For Authority Pursuant to Section 214 of	)	
The Communications Act of 1934, As Amended,	)	
To Discontinue the Provision of Service	)	

**SECTION 63.71 APPLICATION OF  
AT&T CORP.**

AT&T Services, Inc. on behalf of its affiliate AT&T Corp. ("AT&T"), applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue AT&T voice connection service.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T provides the following information:

**Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):**

AT&T Corp.  
1 AT&T Way  
Bedminster, NJ 07921

**Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):**

AT&T plans to no longer offer this service to new customers on or after May 30, 2016, and plans to discontinue this service to existing customers on or after June 1, 2017 subject to Commission authorization of the discontinuance pursuant to 47 C.F.R. § 63.71(c).

**Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):**

AT&T will discontinue this service in the lower 48 states, including the District of Columbia.

**Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):**

AT&T voice connection service is a cloud-based interconnected VoIP service for businesses. AT&T is discontinuing voice connection service because the platform that supports the service is being discontinued by the manufacturer.

The public convenience and necessity will not be impaired by this service discontinuance because AT&T has other cloud-based interconnected VoIP services available in the market, such as RingCentral Office@Hand. Furthermore, there are many providers of interconnected VoIP services in the business market.

**Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):**

AT&T notified its customers of its intention to discontinue this service by letter sent via first class U.S. Mail on April 28, 2016.<sup>1</sup> Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

**Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):**

AT&T is considered non-dominant with respect to the services to be discontinued.

Questions about this application may be addressed to David Talbott, AT&T Services, Inc., Associate Vice President – Federal Regulatory, 1120 20<sup>th</sup> Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3039.

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<sup>1</sup> See Attachment A

**Conclusion:**

The public convenience and necessity will not be adversely affected by the discontinuance of this service given the many alternative options for interconnected VoIP service for business customers. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue voice connection service.

Respectfully submitted,

By: /s/ Terri L. Hoskins

Terri L. Hoskins  
Christopher Heimann  
Gary L. Phillips  
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AT&T Inc.  
1120 20<sup>th</sup> Street, N.W.  
Washington, D.C. 20036

(202) 457-3047

*Its Attorneys*

May 2, 2016

# ATTACHMENT A



April 28, 2016

[REDACTED]

**Notice Regarding voice connection service  
Change in Service Effective 05/30/16**

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your voice connection service account. Our records indicate an active AT&T voice connection service currently managed by you as the primary Administrator contact. Please note the following:

**Effective May 30, 2016**, pending regulatory approval, AT&T voice connection service will no longer be available to new customers (no current contract or service) in the contiguous 48 States. As a current AT&T customer with voice connection service, you may retain your existing service(s) subject to the following changes in service.

**Effective May 30, 2016, AT&T will no longer renew service agreements for voice connection service.** Following the expiration of your current ABN Express term agreement, AT&T will continue to provide the voice connection service on a month-to-month basis until the service is discontinued. During any month-to-month service period, AT&T may change the rates, terms and conditions of the service upon required notification. **Your voice connection service will be discontinued on or after June 1, 2017.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communication Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions regarding this change please contact Karl Krebs at 1 AT&T Way, Room 5B, Bedminster, NJ 07921, or via email [krebs@att.com](mailto:krebs@att.com).

**Effective May 1, 2017, Moves, Additions, and Change orders for voice connection service will no longer be accepted.** After April 30, 2017, no requests for physical changes to your service including any addition, replacement or modification to voice connection service, or the installation/activation of new voice connection service will be accepted.

(Over)

Your business is important to us and we want to ensure that you are obtaining the best service to stay connected to your customers, business partners, and employees. We encourage you to contact your account manager to discuss an alternate replacement solution from AT&T that best meets your needs.

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Karl Krebs  
Sr. Product Manager  
AT&T Services, Inc.  
1 AT&T Way  
Bedminster, NJ 07921

**Please do not send inquiries or payments to the return address on this notice. If you have comments or questions, please contact AT&T Customer Service at the toll-free number on your bill.**

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